

ELGI warrants that its product and components will perform as per its specifications, for the periods of time indicated below when used, serviced, and maintained in accordance with ELGI instructions and specifications. If an ELGI product or component of an ELGI product fails to perform as warranted, ELGI will, at its option, repair or replace the product or component of the product as indicated and upon the terms and provisions set forth below. This warranty is applicable for ELGI EG Series products manufactured for use in the United States and Canada, and is effective on or after August 1st, 2021.



STANDARD WARRANTY COVERAGE

ELGI warrants that the air compressor package will be free of manufacturing defects and incorrect workmanship under normal operating conditions, use and service for a period of 12 months from date of start-up or 18 months from date of shipment from an ELGI warehouse in USA, whichever occurs first. Parts, labor, and transportation (normal working hours, transportation costs require pre-approval, not to exceed 100 miles each way) included.

ELGI reserves the right to request parts for review. If after examination ELGI is satisfied that the defect/s is due to faulty material or incorrect workmanship, the same will be repaired or replaced free of cost. The claim should be made in writing with ELGI or an authorized ELGI distributor before the defective part is sent to ELGI.

STANDARD WARRANTY EXCLUSIONS

Warranty excludes all expendables and consumable parts (e.g., seals, O-rings, rubber/plastic elements, filters and fluids); Service replacement parts will be warranted for 90 days from the date of sale by authorized ELGI distributor.

EXTENDED PACKAGE WARRANTY COVERAGE

Extended Package Warranty coverage is applicable only on the below mentioned items

Package: 66 months from the date of shipment or 60 months from the date of commissioning, whichever occurs earlier, covering both parts and labor.

Compressor Package warranty includes main motor, cooler, separator tank, fan motor, controller, VFD, all static parts of compressor, pressure and temperature switches, sensors and gauges, fittings and fasteners, canopy and canopy parts.

Package warranty excludes electrical parts, rubber and plastic parts, consumables and all maintenance kits.

Air End: Lifetime warranty. The scope of lifetime warranty will cover replacement of parts and free of cost labor for 120 months from date of start-up or 126 months from date of shipment from an ELGI warehouse in USA, whichever occurs first. After this period, only parts of the Air End will be replaced free of cost.

Compressors operating on Air lube FG (food grade) lubricant are limited to a 60-month air end warranty only.

Electrical, Rubber, and Plastic parts: 12 months from date of startup or 18 months from the date of shipment from an ELGi warehouse in USA, whichever occurs first, covering both parts and labor.

1. EXTENDED WARRANTY CONDITIONS

Extended warranty will be applicable only if the following conditions are met. Failure to follow these conditions will void the Extended Warranty.

- 1.1. Use of original ELGI replacement parts and adherence to ELGi's maintenance instructions and schedule (found in annexure hereto) which includes oil sampling program every 2,000 hours or every 6 months, whichever occurs earlier and abiding by any recommendations given
- 1.2. Compressor is installed and operated as per ELGi's guidelines for stationary compressors
- 1.3. Initial start-up of EG series compressors must be carried out by ELGi or an ELGi Authorized distributor
- 1.4. Commissioning report is submitted within 30 days of compressor start-up
- 1.5. All warranty repairs must be completed by an ELGi authorized distributor
- 1.6. Service and maintenance of compressor must be performed by qualified technicians or ELGi authorized personnel
- 1.7. Compressor to be preserved by an ELGi authorized distributor by following the preservation guidelines intimated by ELGi from time to time, if kept idle for periods longer than one month
- 1.8. The customer and/or ELGi distributor is obligated to keep copies of maintenance records, proof of purchase of genuine ELGi consumables and spare parts, lubricant sample reports during the warranty period, and produce the same to ELGi if requested prior to making or along with any warranty claim
- 1.9. Warranty claim forms must be submitted in writing within 30 days of the failure to an ELGi authorized distributor
- 1.10. ELGI reserves the right to repair or replace the part proved defective and request return of defective part for inspection within 30 days of such request. ELGi will pay the freight of parts it requests to be returned. The defective part that is replaced will become the property of ELGi
- 1.11. Replacement or repair of defective parts shall be at the discretion of ELGi only, based on proper validation of the complaint, nature and extent of damage
- 1.12. The benefits of extended warranty are applicable only to the first owner/commercial user or the first installed location and is not transferable to subsequent customers or install locations
- 1.13. Warranty on repaired or replaced components shall expire along with the term of this warranty

2. EXTENDED WARRANTY EXCLUSIONS

- 2.1. Airend shaft seals and valves are considered normal wearing parts and are not covered under the extended warranty policy
- 2.2. All expendables and consumable parts such as airend seals, O-rings, rubber/plastic elements, filters and fluids are excluded from extended warranty

- 2.3. Damages due to abnormal operating conditions such as high ambient temperature, excessive dust, dirt, vapor/fumes and humid operating conditions
- 2.4. Damages caused by the usage of cooling water not meeting ELGi recommended specifications
- 2.5. Failures resulting from improper electrical wiring, connections or plumbing which are outside the compressor
- 2.6. Failures resulting due to operation under extreme operating conditions
- 2.7. Damages due to improper shipping, accident, misuse, negligence, willful abuse, and improper or inadequate maintenance
- 2.8. Damages in electrical parts due to general power transients / anomalies or other external causes
- 2.9. Repairs or services not carried out by ELGi or its authorized distributor

3. CONDITIONS THAT WILL VOID THE EXTENDED WARRANTY

- 3.1. Failure to abide by the extended warranty conditions unless otherwise approved in writing by ELGi
- 3.2. Nonconformity to ELGi operating instructions, specifications, guidelines, maintenance and service instructions
- 3.3. Unauthorized customization of the compressor package without written consent from ELGi
- 3.4. If compressor package is not commissioned within 6 months from the date of receipt unless otherwise recertified by ELGi's authorized service provider
- 3.5. Re-installation of compressors from one location to another unless recertified by ELGi's authorized service provider
- 3.6. Repairs carried out on the compressor package without prior written authorization by ELGi's authorized distributor
- 3.7. Repairs or replacement of parts not carried out on the compressor package as detailed in the warranty claim form
- 3.8. Equipment conditions as a result of the normal wear and tear, components parts not being replaced as per ELGi's recommended maintenance schedule, abnormal or unusually harsh operating conditions, negligent use of the compressor package, accidents and shipping damage

LIMITATIONS OF LIABILITY

- ELGi shall not be liable for any loss of profit, loss of production, loss of income or contract, loss of goodwill, or for indirect or consequential or incidental loss or damage of any kind whatsoever. ELGi is not liable for any claim made by a third party or made by you for a third party. This limitation of liability applies whether damages are sought, or a claim made, under this limited warranty or as a tort claim (including strict product liability), a contract claim, or any other claim. This limitation of liability cannot be waived or amended by any person. This limitation of liability will be effective if you have advised ELGi or an authorized representative of ELGi of the possibility of any such damages. This limitation of liability, however, will not apply to claims for personal injury
- In no event shall ELGi be liable for any claims or loss having a value higher than the original purchase price of the compressor

- ELGi reserves the right to alter or terminate the Extended Warranty program or any part for units not already covered by the Extended Warranty

Force Majeure: ELGi is not liable for rectifying defects in material and workmanship if such defect and/or failure is as a result of Acts of God (including but not limited to fire, flood, earthquake, storm, hurricane, pandemic, epidemic or other natural disaster) and/or reasons beyond its reasonable control, such as but not limited to, war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo labor dispute, strike, lockout or interruption or failure of electricity or telephone service.

Disclaimer: The warranty expressly set forth herein is the only warranty provided by ELGi with respect to its products and ELGi expressly denies and disclaims all other warranties, either expressed or implied and specifically disclaims any implied warranty of merchantability or fitness for a particular use.

TO THE EXTENT ALLOWED BY APPLICABLE LOCAL LAW, THESE TERMS AND CONDITIONS CONSTITUTE THE COMPLETE AND EXCLUSIVE WARRANTY AGREEMENT BETWEEN YOU AND ELGi REGARDING THE COMPRESSOR YOU HAVE PURCHASED. THESE TERMS AND CONDITIONS SUPERSEDE ANY PRIOR AGREEMENTS OR REPRESENTATIONS — INCLUDING REPRESENTATIONS MADE IN ELGi SALES LITERATURE, QUOTATIONS, CLARIFICATIONS OR ADVICE GIVEN TO YOU BY ELGi OR AN AGENT OR EMPLOYEE OF ELGi — THAT MAY HAVE BEEN MADE IN CONNECTION WITH YOUR PURCHASE OF THE COMPRESSOR.

Governing law and Jurisdiction: This warranty is governed by the laws of State of North Carolina, USA. Any claims or disputes arising out of or under this warranty may be brought only in the appropriate state or federal courts located in the State of North Carolina.

No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorized representative of ELGi.

ANNEXURE: Maintenance Schedule – EG Series

Service Items	ELGi Air Lube UT	ELGi Air Lube FG
	Replace at 8000 hours or 2 years whichever occurs first	Replace at 4000 hours or 1 year whichever occurs first
Air filter	2X	2X
Intake dust filter	2X	2X
Oil filter	4X or 2X (EG30-55 V3)	4X or 2X (EG30-55 V3)
Air Oil Separator	1X	2X
Oil	1X	2X
Oil sampling	4X - minimum of 2 per year	4X - minimum of 2 per year
Drive coupling element	1X	1X
Motor grease	1X	1X

Preventive Maintenance Items	Check and replace once every 2 years	Check and replace once every 2 years
Compressor Valve Kit	1X	1X

The above maintenance schedule might vary if the compressor is installed in an abnormal environment or working under extreme operating conditions as assessed by ELGi’s approved distributor.